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EZVIZ Bullet Cloud Camera

Quick Start Guide



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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the **ezviz™** website (<http://www.evizlife.com>).

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IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.



EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou Hikvision Digital Technology Co., Ltd. declares that the radio equipment type [CS-CV110, CS-CV210, CS-CV310, CS-CV116, CS-CV216, CS-CV316, CS-CV118, CS-CV218, CS-CV318, CS-C3C] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:
<http://www.evizlife.com/declaration-of-conformity>.

Due to the product shape and dimension, the name and address of the importer/manufacture are printed on the package.

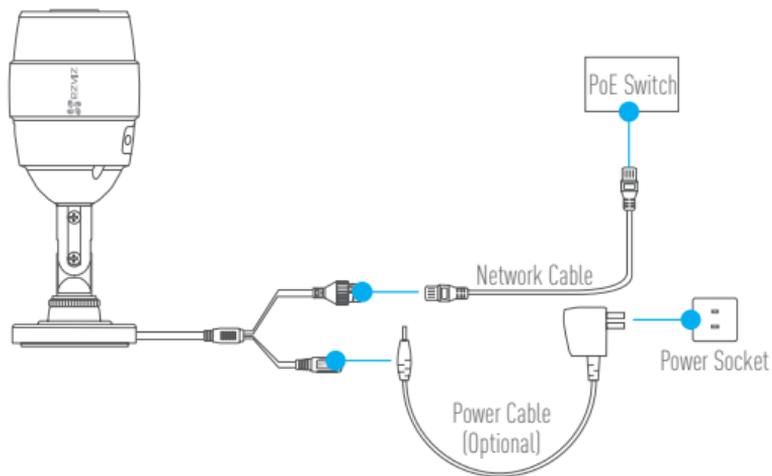
SAVE THIS MANUAL FOR FUTURE REFERENCE

Operations

Step 1

Power-on

- Option 1** Power on the camera by connecting to the power socket by a power cable.
- Option 2** You can also power on the camera by PoE switch (not included). Only supported by some certain models. Refer to page 6 for details.



Step 2

Camera Setup

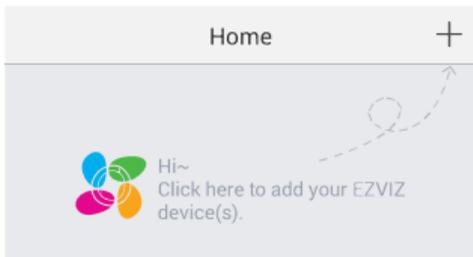
1 Create an user account

- Connect your mobile phone to Wi-Fi.
- Download and install the EZVIZ app by searching "EZVIZ" in App Store and Google Play™.
- Launch the app and register for an EZVIZ user account following the start-up wizard.



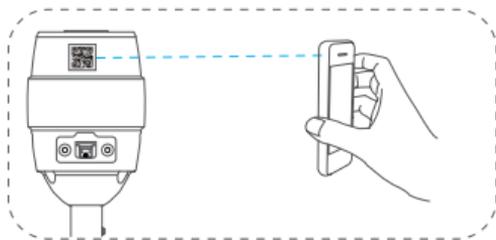
2 Add a camera to EZVIZ

- Log in the EZVIZ app.
- From the Home screen, tap "+" on the upper-right corner to go to the scan QR code interface.



- Scan the QR Code on the bottom of the camera and then configure the Wi-Fi.

- i** The wired network connection is supported as well, connect the camera to the router with a network cable.



- Enter the correct time zone and DST information and tap "Finish" to finish setup.

Step 3

Installing the Camera

- i** • Make sure the wall is strong enough to withstand three times the weight of the camera and the mounting.
- If the wall is cement, you need to insert expansion screws before you install the camera.
- If the wall is wooden, you can use self-tapping screw to secure the camera.

The camera can be installed on the wall or ceiling. Installing on the wall will be taken as the example in the following content.

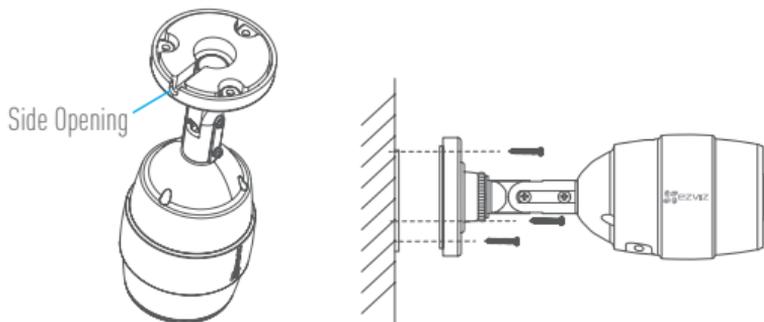
1 Sticking Mounting Template

Stick the mounting template to the place to install the camera and drill the screw holes according to the mouting template.

2 Installing the Camera

Route the camera cables through the mounting base and wire the cables through the side opening.

Fix the mounting base to the wall with the supplied screws.



3 Connecting Cables

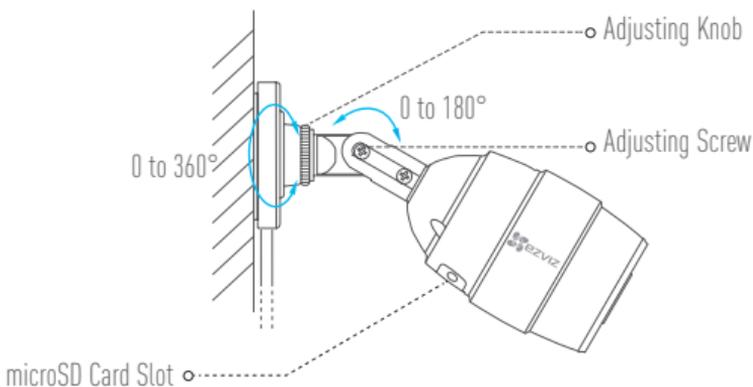
Connect the power cable and network cable.

i Add the camera to your EZVIZ account. If the camera is added before, it will connect to the same account automatically after connecting the power and network cables.

If the camera is connected to a Wi-Fi network before, it will connect to the same Wi-Fi automatically after connecting the power cable.

4 Adjusting the Surveillance Angle

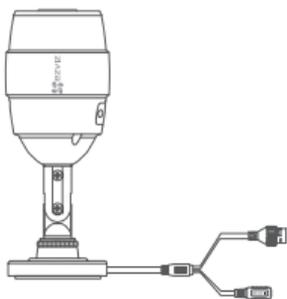
- Loosen the adjusting screw and adjusting knob.
- Adjust the surveillance angle to your desired place.
- Tighten the adjusting screw and adjusting knob after finishing.



i Make sure the microSD card slot facing downward for water-proof performance when you adjust the camera surveillance angle.

Appendix

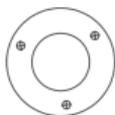
Box Content



Internet Camera x1



Power Adapter x1(Optional)



Mounting Template x1



Screw Kit x1



Quick Start Guide x1

Functions



720P HD Live Video (CS-CVXXX-31XX Series)
1080P HD Live Video (CS-CVXXX-32XX Series)



Wi-Fi Connection
(Refer to page 6 to see whether the function is supported by your camera.)



PoE Power Supply (The PoE switch is required and not provided.)
(Refer to page 6 to see whether the function is supported by your camera.)



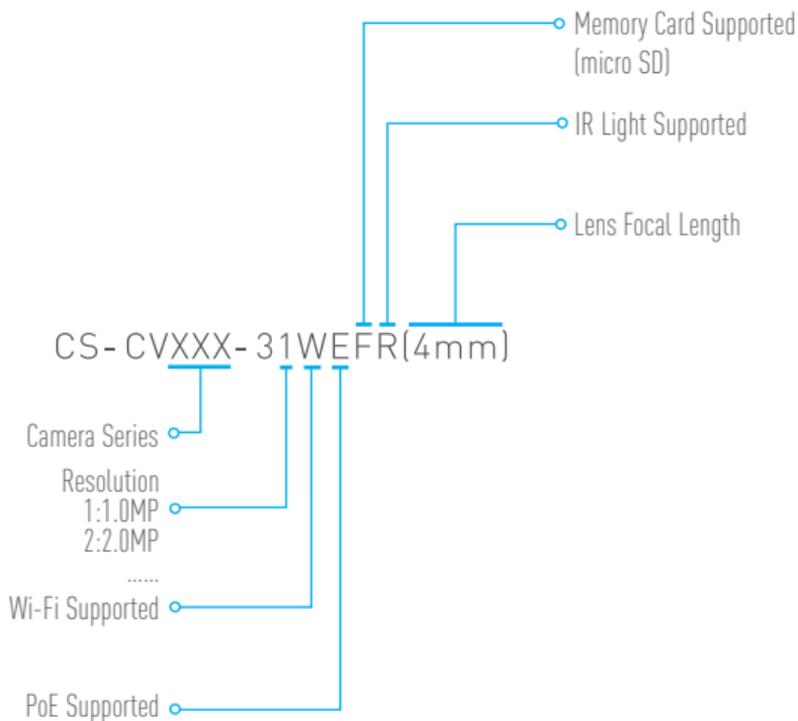
microSD card. Maximum space 128GB.



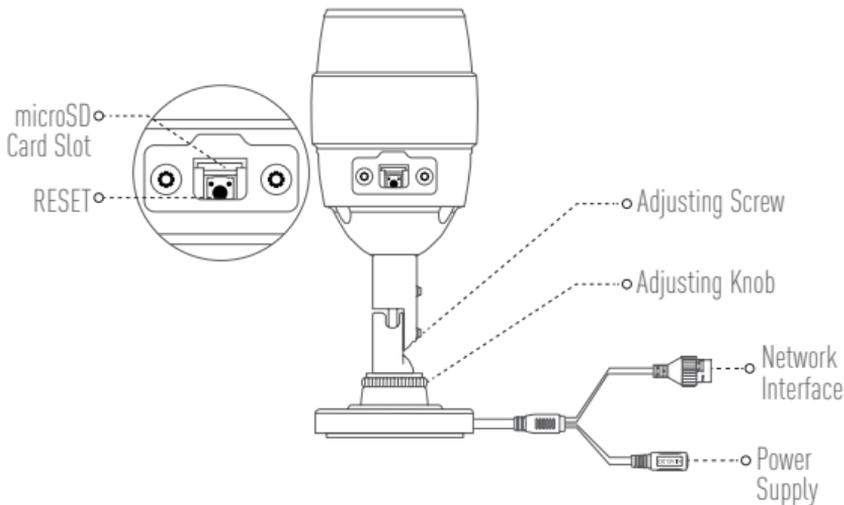
IP66 level for water proof and dust proof.

Available Models

The parameters and functions of different models may vary, check the label on your camera and refer to the figure below for details.



Basics



Name	Description
microSD Card Slot	For microSD Card (not included with this product). You can purchase separately. Recommended compatibility: Class 10, maximum space 128GB. After inserting the microSD card, you can record the event inside the camera. You need to initialize it on the EZVIZ app.
RESET	Hold down the RESET button for 10 seconds when the camera is running, the camera restarts and resets all parameters to default.
Network Interface	10M/100M Self-adaptive Ethernet Interface Some models of device support the PoE (Power over Ethernet) additionally. Refer to page 6 for details.
Power Supply	1A \equiv 12V

Troubleshooting

- Q:** “The device is offline.” or “The device is not registered.” prompts when adding the camera by EZVIZ app.
- A:** 1. Make sure the network, that the camera is connected to, is normal and the DHCP of router is enabled.
2. Hold down the RESET button for 10 seconds to reset the parameters if you manually changed the network parameters.
- Q:** How to use the microSD card for local storage?
- A:** 1. Make sure there is a microSD card inserted and the camera is added to your EZVIZ account. Log in the EZVIZ app and enter the “Device Details” interface, if the “Initialize Storage Card” button appears, you need to initialize the microSD card first.
2. The microSD card recording for the motion detection is enabled by default.
- Q:** The mobile phone cannot receive alarm prompts when the camera is online.
- A:** 1. Make sure the EZVIZ app is running on your mobile phone and the Motion Detection Notification is enabled.
2. For Android system, make sure the app is running in background; and for iOS, enable the message push function in “Settings > Notification”.
3. If still no alarm prompts, hold down the RESET button for 10 seconds restore the camera settings.
- Q:** Live view or playback failed.
- A:** Make sure your network is well connected. Viewing live video needs a good bandwidth. You can refresh the video, or change a network and try again.
- Q:** How to connect to another Wi-Fi?
- A:** Hold down the RESET button on the camera for 10 seconds to reset and restart the camera and reconnect the Wi-Fi about 1 minute later.
- Q:** Does the camera support Wi-Fi connection and PoE power supply?
- A:** Refer to page 6 to see whether the function is supported by your camera.

LIMITED WARRANTY

Thank you for purchasing EZVIZ products. This limited warranty gives you, the original purchaser of the EZVIZ product, specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law. No distributor, reseller, agent, or employee is authorized to make any modification, extension, or addition to this limited warranty.

Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by emailing us at support@ezvizlife.com.

For any defective EZVIZ products under warranty, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("the Company") will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; (iii) or refund the original purchase price, provided you provide the original purchase receipt or copy, brief explanation of the defect, and return the product in its original packaging. At the sole discretion of the Company, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the postal cost, insurance and any other incidental charges incurred by you in returning the product.

Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this limited warranty. Any product that has either been repaired or replaced under this limited warranty will be covered by the terms of this limited warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided.
- For any malfunction, defect or failure caused by or resulting from the evidence of impact, mishandling, tampering, use contrary to the applicable instruction manual, incorrect power line voltage, accident, loss, theft, fire, flood or other Acts of God, shipping damage or damage resulting from repairs performed by unauthorized personnel.
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product.
- Cosmetic damage, including but not limited to scratches, dents and broken plastic on ports.
- Any software, even if packaged or sold with EZVIZ hardware.
- For any other damages free from defects in material or workmanship.
- Routine cleaning, normal cosmetic and mechanical wear and tear.

Please do not hesitate to contact your seller, or send e-mails to us support@ezvizlife.com, with any questions.

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