

meross

User Manual

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Safety Information

- The device is recommended for use indoors and in a dry location only.
- The device shall be used within its published power rating on the instructions.
- Please contact seller for replacement if there is any damage caused by transportation.
- Please plug in the socket in proper condition and away from children.
- Please plug in the socket fully while using for safety concern.

- Please do not disassemble or install the device, otherwise there may cause product damaged or security risks.

Installation Guide

1. Download the Meross app.



2. Plug Meross Smart Plug into an outlet near main Wi-Fi.*

- * Proximity to main Wi-Fi is only required during the initial setup process.
- * Meross Smart Plug only supports 2.4GHz networks.

3. Open Meross app and simply follow the setup wizard for configuration.



4. Relocate Meross Smart Plug into a desired outlet, no configuration is required.

LED and Button Rules



① Button

Press to turn the socket ON or OFF. Press and hold (for 5 seconds) until LED is lit a solid amber to initiate factory reset process.

② LED

Solid amber: Initialization/ Reset/ Firmware upgrading mode.

Flashing amber and green slowly: Configuration mode.

Flashing green rapidly: Wi-Fi connecting mode.

Solid green: Successfully connected, and the socket is at ON status.

Solid red: No internet connection, and the socket is at ON status.

Off: The socket is at OFF status or the Meross Smart Plug is powered off.

FAQ

At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the switch and are happy to assist at support@meross.com.

1. What devices can I control with the Meross Smart Plug?

You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with the Meross Smart Plug's specifications (up to 13A/16A/10A/16A output for UK/EU/AU/FR version respectively).

2. What should I do when the LED is lit a solid red?

You can troubleshoot the following:

- Check the main Wi-Fi's Internet connection.
- Make sure that main Wi-Fi's password hasn't been changed.
- Make sure your Meross Smart Plug is not too far from the main Wi-Fi.

- Factory reset Meross Smart Plug and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?

Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

Warranty _____

Meross products are covered by a 24 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

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