

eufy
SECURITY



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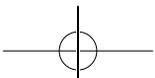
USER MANUAL

SmartTrack Link

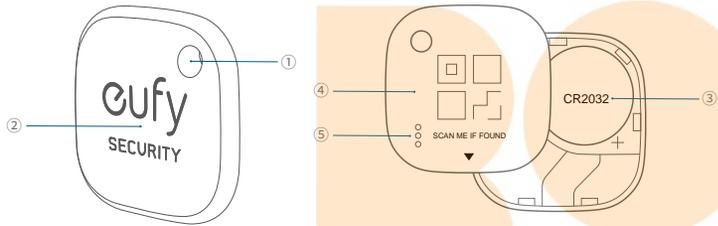


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5100500XXXX V01



1 / AT A GLANCE

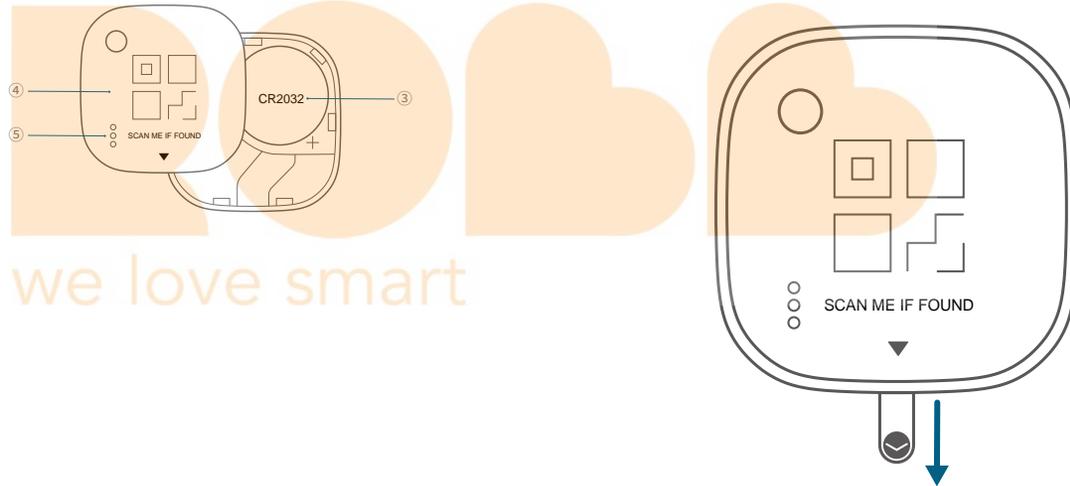


- ① Hanging Hole
- ② Button
- ③ Built-in CR2032 Battery
- ④ Battery Cover
- ⑤ Buzzer

01

2 / ACTIVATING FOR THE FIRST TIME

Remove the insulating tab to activate the battery.



02

3 / WORKING WITH EUFY SECURITY APP

Add Your Device

1. Download and install the eufy Security app from the App Store (iOS devices) or Google Play (Android devices).



2. Sign up for a eufy Security account, then follow onscreen instructions to add your SmartTrack Link to the device list.



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Ring Your Phone Even If the Phone is Silent

1. Turn on **Find My Phone** in the eufy Security app.
2. Make sure the eufy Security app is always allowed to get the locations.
3. Press the button on the front panel, it will ring your phone when connected.

QR Code Helps People Contact You While You Lost Items

1. Turn on **Lost Mode** in the eufy Security app.
2. Fill in the contact details and thank the person who found the item.
3. Scan the QR code on the SmartTrack Link with any QR code recognition software.

4 / WORKING WITH APPLE FIND MY APP (APPLE USERS ONLY)

If you are an iOS device user, you can add your device to Find My app.

Find My app is an application that comes with the iOS system, you can use it without installation. When you've left something far behind, like at the beach or the gym, the Find My network — hundreds of millions of iPhone, iPad, and Mac devices around the world — helps track down your device. And it's designed to protect your privacy every step of the way.

What You Need

- An iPhone, iPad, or iPod touch with iOS14.5 or iPadOS14.5 or later and two-factor authentication turned on.
- **Find My** turned on.
- Bluetooth turned on.
- A strong Wi-Fi or cellular connection.
- Location Services turned on: Go to **Settings > Privacy > Location Services**.
- To use Precision Finding and see the most accurate location for your eufy SmartTrack Link, turn on Location Access for **Find My**. Go to **Settings > Privacy > Location Services**, then scroll down and tap Find My. Check **While Using the App / While Using the App or Widgets**, then turn on Precision Location.

Add Your Device

1. Open the Find My app, and select **Add Item > Other Supported Item** on the **Items** tab.
2. Press and hold the button of the SmartTrack Link for 2 seconds until you hear a ring.
3. Select an item name from the list, or select **Custom Name** to name your SmartTrack Link, choose an emoji, then tap **Continue**.
4. To register the eufy SmartTrack Link with your Apple ID, tap **Continue** again.
5. Tap **Done**, now you can attach your SmartTrack Link to your item and see it in the Find My app.

If you can't set up your SmartTrack Link:

- Make sure that your eufy SmartTrack Link is ready for setup. (Refer to What You Need)
- If you have multiple eufy SmartTrack Links to set up, make sure that only one is near your device at one time.
- If your SmartTrack Link still won't connect to your device, try to reset it. (Refer to **Reset**)

5 / REPLACING THE BATTERY

If you see a message that says your SmartTrack Link is connected to another Apple ID:

- Make sure you have removed this SmartTrack Link in the Find My app if you plan to use another Apple ID to add this device.
- If you are adding this device for the first time and encounter this issue, please contact support@eufylife.com to get help.

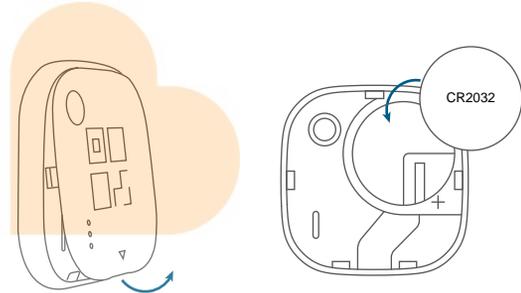
Perform Serial Number Lockup

1. Locate the button on the front of the product.
2. Press the button 2 times.
3. You will hear the confirmation sound.
4. Tap **Continue On Website** for more information including any Lost Mode message from the owner.

Disable Find My Network

1. Open the product's back cover to find the battery.
2. Remove the battery.
3. This will stop sharing the location of this item.

When the power is depleted, open the back cover, then install a new CR 2032 battery to replace the old one.



6 / RESET

1. Quickly press the button for 5 times in 5 seconds.
2. Press and hold the button for 5 seconds until you hear a ring. Now your eufy SmartTrack Link has been successfully reset.

ROBO
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7 / NOTICE

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

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The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Anker Innovations Limited. is under license. Other trademarks and trade names are those of their respective owners.

Notice (EU and United Kingdom)



This product complies with the radio interference requirements of the European Community.

Declaration of Conformity

Hereby, Anker Innovations Limited declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the declaration of conformity, visit the Web site: <https://uk.eufylife.com/>.



This product complies with the radio interference requirements of the United Kingdom

Declaration of Conformity

Hereby, Anker Innovations Limited declares that this device is in compliance with Radio Equipment Regulations 2017(SI 2017/1206). The full text of the UK declaration of conformity is available at the following internet address: <https://uk.eufylife.com>.

Do not use the Device in the environment at too high or too low temperature, never expose the Device under strong sunshine or too wet environment. The suitable temperature for the product and accessories is -20 °C to 60 °C.



CAUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

RF exposure information:

The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=0cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 0cm distance between the device and human body.

Frequency bands and power as below:

Bluetooth Operation Frequency:2402-2480MHz; Bluetooth Max. Power:4.55Bm

The following importer is the responsible party (contract for EU matters):

Anker Innovations Deutschland GmbH I Georg-Muche-Strasse 3, 80807 Munich, Germany

The following importer is the responsible party (contract for UK matters):

Anker Technology (UK) Limited I GNR8, 49 Clarendon Road, Watford, Hertfordshire, WD17 1HP, United Kingdom



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Anker Innovations Limited Room 1318-19, Hollywood Plaza, 610 Nathan Road, Mongkok, Kowloon, Hong Kong

Notice (United States of America)

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be

used in portable exposure condition without restriction.

Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

The following importer is the responsible party

Company Name: POWER MOBILE LIFE, LLC

Address: 10900 NE 8th St, Ste 501, Bellevue WA 98004

Telephone: 1-800-988-7973

Notice (Canada)

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil n' doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Lors de l'utilisation du produit, maintenez une distance de 20 cm du corps afin de vous conformer aux exigences en matière d'exposition RF.

Customer Service

Warranty

12-month limited warranty

Call Us

United States

+1 (800) 988 7973

Mon-Fri 6:15-17:00(PT)

Sat-Sun 6:30-16:30(PT)

United Kingdom

+44 (0) 1604 936 200

Mon-Fri 6:00-17:00

Sat-Sun 6:00-14:00

Germany

+49 (0) 69 9579 7960

Mo-Fr 8:00-16:00

Email Us

support@eufylife.com

Anker Innovations Limited

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